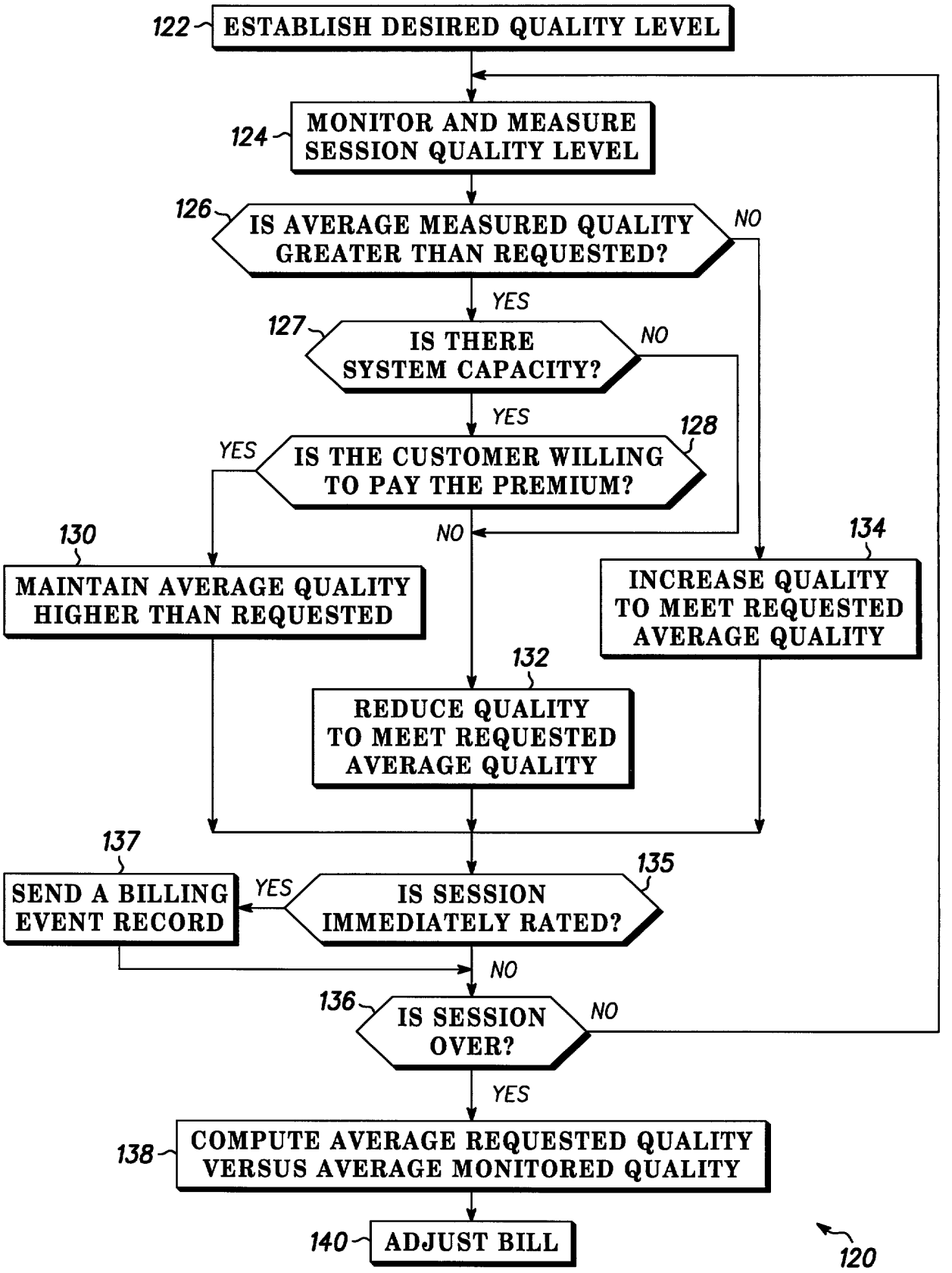
122
ESTABLISH DESIRED QUALITY LEVEL
124
MONITOR AND MEASURE SESSION QUALITY LEVEL
126
IS AVERAGE MEASURED QUALITY GREATER THAN REQUESTED?
NO
YES
127
IS THERE SYSTEM CAPACITY?
NO
YES
128
IS THE CUSTOMER WILLING TO PAY THE PREMIUM?
YES
NO
130
MAINTAIN AVERAGE QUALITY HIGHER THAN REQUESTED
134
INCREASE QUALITY TO MEET REQUESTED AVERAGE QUALITY
132
REDUCE QUALITY TO MEET REQUESTED AVERAGE QUALITY
137
SEND A BILLING EVENT RECORD
YES
135
IS SESSION IMMEDIATELY RATED?
NO
136
IS SESSION OVER?
NO
YES
138
COMPUTE AVERAGE REQUESTED QUALITY VERSUS AVERAGE MONITORED QUALITY
140
ADJUST BILL
120